ACCESS



HEALTH CARE NETWORK, INC · 500 WISCONSIN AVENUE · RACINE WI 53403 · DECEMBER 2020

You can't gain something without giving something in return.

-Hiromu Arakawa

2020Adapting to Change

It's officially the end of 2020! This year has certainly brought with it more changes than we could have ever imagined. Thinking back to the beginning of this year, when the joy of the holidays was just starting to wind down and news of a mysterious virus first began to surface, in uncertainty we stayed committed to our mission. Together we have experienced mandatory shutdowns, a fight to acquire personal protective equipment, and public health debates over the best

course of action; and while times are still uncertain, collectively we continue to stand.

Throughout it all, we remain optimistic. While we had to cut down to only essential services during the Spring, it gave us time to implement changes that would keep everyone safe, healthy, and moving forward as we adjust to a new normal. Our staff worked diligently to implement Covid-19 protocols and figure out ways to best serve our patients. We partnered with Ascension's Allergy and Immunology Clinic to give



vulnerable patients a safe space for their appointments. We implemented telehealth services that allowed abled patients to attend their appointments virtually. We continued to provide prescription refills, case management, and essential visits to those who needed us most. Generous individuals sewed cloth masks and many donated necessary personal protective equipment to protect our staff and volunteers as we resumed all operations. Among the many things this year brought, HCN witnessed a sense of strength, altruism, and teamwork like never before.

Thank you to everyone who has shown support and dedication to Health Care Network's mission during this crazy year. Despite all the chaos, many positive things occurred at our organization, and we couldn't have done any of it without the kindness of our community.

A LOOK BACK AT THIS YEAR...



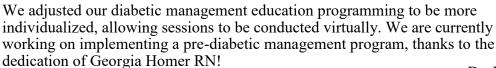
Late last year, we introduced the clinic manager, Crystal, to our team! She has dedicated her time and talents to creating and improving programming and has been an instrumental member of our staff this past year. Thanks, Crystal!

We welcomed David Zablotney MD, Harry Ginsberg MD, Jean Boticki RN, Georgia Homer RN, and Mary Holtz RN to our esteemed group of volunteers. Thank you for volunteering to care for this community! Your dedication to our patients does not go unnoticed.

In the spring, Sienna finished her year as a social work student. We hired her throughout the summer months as a bilingual healthcare coordinator before sadly saying goodbye as she continues her studies abroad.

In March, news of COVID began to impact our area and the safer-at-home order went into effect. While changes to clinic operations had to be significantly adjusted, it came with some positives...including the implementation of telehealth services!

Additionally, we limited in-person services to only essential and telehealth visits while we worked to make sure our staff, volunteers, and patients could all be properly protected from the ravages of COVID-19. During this time, we opened up our office to Ascension's Specialty Care Clinic, which allowed Dr. Srilatha Lazzaro to see allergy and immunology patients and lowered their risk of exposure. We are so proud to exist in a community with such incredible hospital systems as partners!







Dr. Little, who has been with us since the very beginning, celebrated his 99th birthday this year. Staff visited his home for a socially distanced hello.

Howard Short MD, Mary Lou Short RN, and Rosa Hernandez all retired from our onsite medical clinic. We also said goodbye to Kathie Contreras RDH, who has been volunteering since the opening of our dental clinic. You have all been essential in delivering the best care possible to our patients, and we will miss your presence!





Unfortunately, the pandemic left us no choice but to cancel our Ladies Luncheon Fundraising event. Thank you to the many people who chose to donate the price of their ticket and sponsorship. We certainly hope we can come together again soon!

To our fortune, we were benefitted at the Franksville Craft Beer Garden's Food Truck Night on July 31st. It was a beautiful evening outdoors, and the perfect way to raise awareness for our charity while maintaining social distancing and CDC recommendations. Thank you to everyone involved who helped pull this together to support our cause!

HCN was awarded the National Association of Free and Charitable Clinics' (NAFC) Gold Standard as well as the Wisconsin Association of Free and Charitable Clinics' (WAFCC) Gold Seal of Excellence. Our VISTA, Melissa, worked diligently over her service year to earn us this distinction, making us the second Wisconsin clinic ever to receive the Gold Seal of Excellence!

Melissa finished her Americorps VISTA year...but we missed her so much, we hired her part time at the clinic! In fact...she is a major contributor to the newsletter you are reading now!

We wish Kathie Radwill RN a happy retirement! Throughout her years, Kathie has worked with Dr. Hardacre and has

been a dedicated supporter and volunteer of HCN. Thank you for your commitment over the years!

Thank you to the many people who sewed masks and donated other personal protective equipment (PPE) for staff and patients throughout the year. Thank you to Michael's Signs for donating plexiglass countertop stands to further protect staff and patients while interacting.

We welcomed Grayson Breen, the 2020-2021 Social Work Intern from Carthage College, in September! He will be working with our Clinical Social Worker, Bridget, on projects to improve patient outcomes. We are thrilled to have you, Grayson!

Thank you to Aurora Healthcare and Ascension All Saints for their guidance in best practice during these challenging times. We greatly value your partnership,

Our Executive Director, Alison Sergio, won the UW-Parkside Community Based Learning Partner of the Year award! Alison works incredibly hard to keep our organization running and improving every day, but better yet she also raises awareness for our mission through student engagement and volunteer opportunities. Congratulations, Alison!

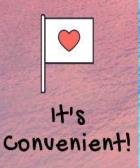
HCN was awarded a Wisconsin DHS Dental Grant, allowing us to hire our first full-time dental hygienist! Jennifer, a registered dental hygienist, has been the perfect addition to our organization since starting in October. The addition of full-time dental hygiene services will be life-changing for our patients.

This December, our sweet Dental Coordinator, Judy, will be retiring. She has been fabulous and always has had a smile on her face. We will miss you, Judy, and we hope you enjoy this extra time with your family!





5 REASONS TO DONATE MONTHLY



No need to remember to write a check or log on to our website - donations are automatically deducted from your credit or debit card each month!



Whether you give a little or a lot per year, recurring giving allows you to split those hefty donations into more manageable monthly installments!



More Conversation

Becoming a monthly donor allows us to spend less time soliciting donations and more time updating you on the impact your donation has at our organization.



Greater Impact

Recurring donations allow you to see your impact in real time and continue your support of Health Care Network for all twelve months of the year!



To Be a 600d Human

Your donation provides
vital health care services
to the uninsured and
underserved in the
Racine community who
may otherwise go without
necessary care.

Enroll in Monthly Giving today by visiting https://healthcarenetwork.networkforgood.com!

Monthly amount will be selected and billed through NetworkForGood. Participants can cancel at any time.



VISIT HEALTHCARENETWORK.ORG/GET-INVOLVED FOR A COMPLETE LIST OF OPPORTUNITIES.

TEXT TO GIVE

TEXT "GIVE" TO (262) 217-9316 TO MAKE A CONTRIBUTION FROM YOUR CELL PHONE

USE AMAZON SMILE

SET HCN AS YOUR AMAZON SMILE CHARITY AND DONATE WITH EVERY PURCHASE YOU MAKE!

VOLUNTEER!

BECOME ONE OF HCN'S ESTEEMED PROVIDERS ON-SITE OR IN THE COMMUNITY.

PLANNED GIVING

GIVE A GIFT TO THOSE WHO COME AFTER US. INCLUDE A DONATION IN YOUR WILL OR NAME HEALTH CARE NETWORK AS A BENEFICIARY OF A TRUST, RETIREMENT PLAN, OR BANK ACCOUNT. ADDITIONAL INFORMATION ON PAGE 13.

DONATE (MONTHLY!)

TRANSFORM THE LIVES OF RACINE COUNTY RESIDENTS BY GIVING THE GIFT OF HEALTHCARE.



SERVICES HIGHLIGHT: DENTAL HYGIENE

HCN has been offering dental services as a part of its programming since 2005. Together, a team of dentists volunteer time and expertise to see HCN patients at our main location. HCN also has partnerships with many area dental offices that see patients throughout the county. This year, Health Care Network is ecstatic to announce we have officially welcomed a full-time dental hygienist to our staff through funding provided by the Wisconsin Dental Association/DHS. Expanding dental hygiene services at our clinic will improve health outcomes of thousands of patients for many years to come!

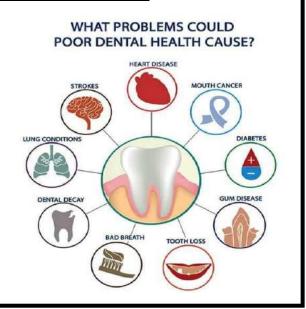


THE IMPORTANCE OF DENTAL CARE

Regular Dental Visits...

- Prevent Gum Disease
- Prevent tooth decay and loss of teeth
- Prevent bad breath
- Help keep teeth white and clean
- Improve overall health by preventing major illnesses

Many people take dental care for granted, until it is too late. Health Care Network is proud to prioritize dental services and provide dental appointments to a patient population that would otherwise go without care.



John Market Mark

MEET JENNIFER

Jennifer joined HCN's team in October 2020 as our first full-time dental hygienist. Every day, she coordinates with medical and dental staff along with our volunteer dentists to provide the best possible care to each and every one of our dental patients.

A dental hygienist practicing for the past 7.5 years, Jennifer not only appreciates hygiene, but is also an arts and crafts enthusiast, loves the outdoors, and enjoys spending time with her children.

Jennifer has won multiple awards for her quality of hygiene care including the Golden Scalar award and the Colgate Star Award.

We are so happy to have her on our team! Next time you see her, show her a smile!







Event Donation Form

Health Care Network, Inc. Presents:

a Mystery Event

In Person? Virtual? Only Time Will Tell!

Friday, June 18th, 2021

Location To Be Determined

Whether this is an in person or a virtual event, there will be entertainment and fun for all in support of HCN's mission to provide free and low cost heath care services to Racine County!



Please Consider These	Opportunities t	o Support Hea	th Care Network	
SPONSORSHIP:				
Platinum \$2500+ (10 Ti	Platinum \$2500+ (10 Tickets)		Gold \$1000+ (6 Tickets)	
Silver \$500+ (4 Tickets)	B	Gronze \$250+ (2 Tickets)	
EVENT TICKETS:				
Individual tickets @ \$75 per tick DONATION: Please accept my o	et		\$	
DONATION: Please accept my of	cash donation	of	\$	
RAFFLE ITEM: Please contact u	ıs to make arra	angements	\$	
TOTAL:	••••••	••••••	\$	
Yes, I want to support th Please ac Form of payment:Check enclosed - o	ccept my contrib	ution to this ever	nt.	
Credit Card Number	/_ Exp. Date		Signature	
Credit Card Number	LAP. Date	CVV	Signature	
lame/Company to be listed in all publicity:				
Contact Person:	Phone Number:			
Address:	 	 		
:mail:				

Proceeds benefit the work of Health Care Network, Inc.

500 Wisconsin Ave. Racine, WI 53403 (262) 632-2400 / specialevents@healthcarenetwork.org Thank you for your support!

Join Us in Thanking our Volunteers

Community Providers A C L Laboratories Jose Abad Santos MD Vanessa Abejuela-Matt Do Margaret Aboagye DDS Muhammad Ahmad MD Olufemi Akinyede MD Andrew Alexander MD Lori Allen MD Rick Andersen OD Ascension All Saints Cancer Center Ascension All Saints Health Pavilion Ascension All Saints Surgical Services Ascension Wisconsin Pharmacies Shariff Attaya MD Aurora Ancillary Services Aurora Health Center (diag) Aurora Pharmacies Aurora Rehabilitation Jennifer Ayres OD Sam Azab DDS Mustara Azimuddin DO Iftekhar Bader MD William Bake DO Mary Ballard DDS Maria Barnes DDS Brigg Barsness MD Peter Bartzen MD Bradley Beggs MD Nathan Berg CCC-A Ashley Berghuis DDS Karla Boho NP Patricia Bolling NP Glenn Bordak MD Nathan Boren MD Roger Bove MD Michelle Braun PhD John Brennan MD Jennifer Brittig MD Carolyn Brooks DMD Dustin Brown MD Robert Brown MD John Brusky MD Steven Campbell DDS Cardiomedex, Inc Mark Choi MD Jennie Christman NP Phillip Chung MD

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Rebekah Shellberg RN

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Colleen Andersen

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On-Site Waterford Providers

Cyndi Armstrong RN Sandra Billingsley MD Alice Campbell Margaret Dosemagen RN Cathy Duchow-Cross NP Richard Ellingstad MD E. Paul Gander MD Mary Holtz RN Barbara Ludwig RN Mary Norgaard RN



One of the biggest impacts that COVID-19 has had on our organization this year was the cancellation of our 2020 Ladies' Luncheon Fundraising Event. As a healthcare organization, we could not safely hold an event that usually gathers over 200 guests. We hold the health and wellbeing of our community as our utmost priority. We would like to thank the many individuals who chose to donate the cost of their ticket in lieu of a refund as well as the multiple sponsors who have chosen to donate or roll over their sponsorship to our next fundraiser.

Life Gave Us Lemons, We Made Lemonade!

On July 31st, 2020, generous community members including Dr. Dennis and Colleen Andersen with Ken and Molly Michel, owners of the Franksville Craft Beer Garden, coordinated an outdoor concert and food truck night in which proceeds benefitted our organization. That night, a happy audience was greeted with beautiful weather, fantastic food, and a remarkable concert by Brecken Miles...all while maintaining social distancing and recommended measures.

We are proud to report that this event raised \$4,420 for Health Care Network!





Thank you so much to everyone who stopped by to say hello and to our donors who contributed to the success of the fundraiser!
Thank you to the Franksville Craft Beer Garden and Colleen Andersen for your generosity in making this event happen! Also thank you to Brecken for being available on such short notice - you are awesome!

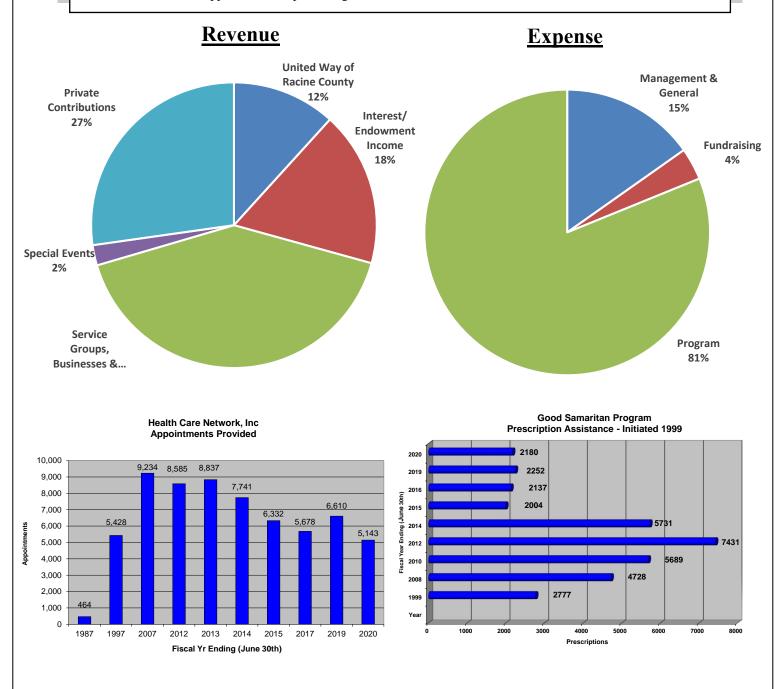
A special thank you to Debbie and Russell Weyers, Dr. Dennis and Colleen Andersen, and Alison Sergio for **triple matching** the first \$250 in donations. Also, thank you to the Franksville Craft Beer Garden for donating \$1,000 of the nights proceeds to HCN and thank you to Brecken Miles for donating HALF of his proceeds to HCN! Thank you to all others who contributed to making this event a success as well!

We are so proud to be part of a community that, even in hard times, comes together to share joy and support those in need of essential services. We thank you for your support during these challenging times.

Health Care Network, Inc. Annual Report 2019-2020

Never has the need for the services of a free clinic been more apparent than during a worldwide pandemic. Despite all the challenges 2020 has brought, Health Care Network was able to schedule 5,143 appointments and assist patients in obtaining 2,180 prescriptions. This care is valued at more than \$1.16 million and has been made possible thanks to the never-ending generosity of the Racine community.

Since opening its doors, Health Care Network has helped patients obtain more than 95,000 prescriptions and has scheduled over 225,000 appointments, representing a value of \$49 million.



Patien	t Services				Volunteers
Registered Patients 9,263 Patients Served* 2,252 Appointments Provided 5,143		2,252	139 42	Physicians - Community Dentists - Community	
	•Medical Appts2,153		8	Physician's Assistants	
•Den	tal Appts	81	.0	26	Nurse Practitioners – Community
	gnostic Appts			7	Optometrists
	cation/Preventative		_	1	Chiropractors
• Social Services		33	2	Audiologists	
 Onsite Appts				- 17	Diagnostic Sites
				12	Pharmacies
Client Demographics		æ K	2	Medical Supplies Provider	
		11	Physicians – On-site (staffing HCN clinics)		
Ethnic B	8% Caucasian 619	Gender	Gender 61% Female 39% Male	8	Dentists – On-site (staffing HCN clinics)
				13	Nurses On-Site (staffing HCN clinics)
88%	Hispanic	39%		2	Nurse Practitioner On-Site (staffing HCN clinics)
1%	Other			1	Dental Assistants – (staffing HCN Clinics)
<u>Age</u>		Locatio	<u>n</u>	1	Chiropractors (staffing HCN Clinics)
.05%	0-5	90%	East of I-94	4	Office Volunteers
3%	6-17	10%	West of I-94	17	Board of Directors
49%	18-44	T	I1	1,	Board of Bricetons
43% 5%	45-64 65+	Income 50%			
3%	UJ+	30%	Up to 100% of poverty level Between 101% and 185%		
		32/0	Detween 101/0 and 105/0		

Community Impact

Up to 200% above poverty level

Health Care Network measures the impact of its services through monitoring patient improvement as well as the positive effect the program has had on the community at large. The goals of our programs are for patients to integrate healthy lifestyle habits into their daily routines and to establish measurable skills in safety and health. We are proud to report that in the past year...

74%

of patients suffering from diabetes and hypertension maintained or improved blood pressure readings and fasting blood sugar/glycohemoglobin (A1c) levels.

18%

85%

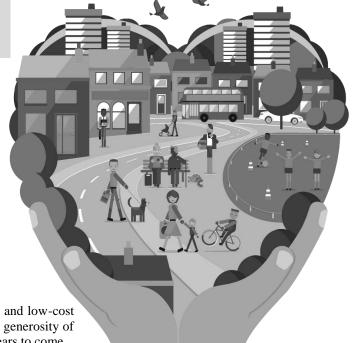
of all dental patients demonstrated acceptable prophylactic oral care as evidenced by the oral health exam.

\$5

of medical and dental services provided for every **\$1** in donations.

\$1.16 MILLION

In services and medications provided during the 2019-2020 fiscal year.



Health Care Network is pleased to be able to continuously provide free and low-cost services to the uninsured members of our community. It is thanks to the generosity of our donors and volunteers that we may continue our mission for many years to come.

In Their Own Words



Crystal Gruenewaldt Clinic Manager

"Being part of a team of professionals working towards the success of the patients we serve inspires hope and awareness that collectively we are accomplishing more. Health Care Network is unique in its willingness to take on a customized approach to address the multifactorial issues our patients face, and I'm proud to be welcomed to the HCN family!"

Vickie Shellberg



Bridget Diaz Clinical Social Worker

"I am so proud to be a part of the Health Care Network family. The strides we have made in inter-professional collaboration including preventative medical, dental and mental health services is inspiring. I work on a team to address the social determinant factors of health in our patient population and working together, we are making tangible improvements in the health of our community."



Way Out West

HCN's satellite-clinic, located inside the Aurora Health Center at 818 Forrest Lane in Waterford, provides medical services to patients living in western Racine

Health Care Network relocated to its new location in downtown Racine last year (after reaching 100% of our Capital Campaign goal!). We must send a special thank you to Aurora Healthcare for offering us a space inside of their Waterford Clinic for the last 5 years! Without our satellite clinic, many patients would fall through the healthcare gap due to a lack of transportation to appointments, support systems, or time to travel all the way to the city.

Out in Waterford, our fantastic staff member Vickie, along with a handful of incredible physicians and interpreters, spread our highest quality of care to those living throughout the western end of Racine county. With their bright smiles and healthcare expertise, the western side of the county is always well taken care of. We are beyond grateful for the amount of work that these individuals put in to keep our organization thriving and our patients happy and healthy!



Over the past year, our community mourned the loss of members whose families designated Health Care Network as a memorial site. We are grateful to the families of those who have passed who, during their time of grief, have chosen to contribute to the future of Health Care Network through generous financial support in memory of their loved ones.

Louis Floch MD

February 27th, 2020

Karolyn Foley

April 6th, 2020

Patricia Langendorf

September 12th, 2020

Eleanor Raeschen

December 24th, 2019

Grace Piskula

October 26th. 2020
Grace was a treasured volunteer for Health Care
Network for many years. A woman with amazing
accomplishments, she will be greatly missed!

Our hearts go out to everyone affected by COVID-19. Millions of people have been impacted by or died from the ravages of this illness. Please continue to do your part, wash your hands, and show kindness to others during these trying times.

Leave your mark on the future...

Through Planned Giving with Health Care Network

Do you want to make a significant gift that will transform the work of Health Care Network for years to come? One way to have a lasting impact on the future of our mission is with a legacy gift in your will.

A legacy gift...

- Costs you nothing during your lifetime.
- Preserves your savings and cash flow.
- Can be changed or revoked as needed.
- Allows you to be far more generous than you ever thought possible.
- Is easy to arrange. A simple paragraph added to your will is all it takes.

Make a gift that lasts longer

Include a gift to Health Care Network in your will.

Name Health Care Network as a beneficiary of a trust, retirement plan, insurance policy, or bank account.

Contact us for more information. info@healthcarenetwork.org



ACKNOWLEDGMENTS

Health Care Network, Inc. gratefully acknowledges the following individuals, businesses, and organizations for their generosity.

Gifts reflect donations received from November 19, 2019—November 20, 2020.

\$30,000.00 - And Up

H. Fisk Johnson

The J. Vernon Steinle & Elmyra K. Steinle Fdn. Inc.

United Way of Racine County

Wheaton Franciscan Sisters Ministry Fund

\$5,000.00 - 29,999.00

Anonymous InSinkErator

Racine Dominican Mission Fund

Rowland Family Fund**

Ruud Family Foundation

\$1,000.00 - \$4,999.00

Accounting & Business Services Inc.

American Heart Association

Anonymous (3)

Gregg & Kylee Albright

Roberta Anderegg

Dr. Dennis & Colleen Andersen

Jeanne Anderson Matt & Rita Andis

Ascension All Saints - Lab

Aurora Health Care

Joe Bauer & Kimberly Kind-Bauer

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Mike & Lynda Mucha Fund**

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\$1,000.00 - \$4,999.00

Dr. Rafi & June Rafiullah Marilyn Rothschild

St. Paul the Apostle Parish

Barb & Dave Schneider Dr. Howard & Mary Lou Short

Simpson Family Fund** Dr. James & Deborah Tierney

Twin Disc

Bill & Mary Walker

Joy Webb

Wisconsin Dental Association Fnd

Jacqueline Williamson Don & JoAnne Wright Kathy Zaumeyer

\$500.00 - \$999.00 Abbvie Employee Engagement Fund

Gregg & Carol Anderegg

Anonymous Baird Foundation

Thomas J. and Marcia L. Buhler Fund**

Ted & Tammy Cabili Kathy & Terry Ciszewski Paul & Connie Eberly Phillip & Virginia Eckert Jennifer Little & T. Jay Fowler Dr. James & Sharon Gierahn

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Dr. Ned Murphy & Kathy Johnson

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Scott & Kathie Radwill Suzann Reichlev

Sacred Journeys Spiritual Community

Warner & Gail Slaughter Stowell Associates Susan Studebaker Frank & Angie Sullivan Jenny Tenhaeff Thrivent Financial Dr. James & Ann Toniolo

Ryan Vandeloo Gary & Kris Veenstra Dr. Richard & Ellen Wagner Dr. Richard & Sue Wagner Richard & JoAnne Woelfel David & Dianne Younk

\$250.00 - \$499.00

Della Alvarez Anonymous

Dr. Iftekhar & Tasneem Bader

Marilyn Biddle Sandra Billingsley MD James & Janet Blazek

<u>\$250.00 - \$499.00</u>

Patrick Bohon

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Dr. John & Amy Brennan

Al & Linda Christ Kristopher Cyr Dick & Pat Ehlert John & Lyn Erskine James & Susan Fergus

Larry Foster Laura French

Luanne Frey & Mark Lukow

Alan & Patricia Fillman

Tom & Lynda Friedel Cynthia Ganzel

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Joe & Judy Heck

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